



# GoSmart IT Courier & Logistics

Specialised IT courier & relocation services



## About

### SCT's GoSmart IT courier and logistics service

complements and supports SCT's existing field engineering services, and specialises in install, move, add, change, dispose (IMACD) IT services.

It offers a bespoke service for organising straightforward end-user **device exchanges, transporting devices and fragile technology** equipment to all company locations (including employee home addresses), professional **server and data centre relocation**, coordinating small delivery and exchange of items through to **IT desktop refresh roll-outs** and arranging **secure device disposal**.

Modern businesses use a plethora of technology devices (including telephony equipment, PCs and smart devices, such as tablets and smartphones), a wide range of peripherals (such as phone headsets, keyboards and mice) and point-of-sale (POS) systems (such as payment terminals and cash registers).

Management of these devices can be extremely challenging and costly, especially when factoring in possible damage, loss and failure of equipment, and the repercussions this may have as a result of loss of productivity.

To protect businesses from any potential problems, SCT can provide an affordable, one-stop IT logistics service, with a guaranteed rapid response – same business day (SBD) and next business day (NBD).

The advantages of using SCT's GoSmart service include, but are not limited to, the following:

- **The service reduces end-user/employee downtime by offering in-region replacement delivery, in line with the chosen service-level agreement (SLA).**
- **SCT can hold the customer's replacement stock in region, by making use of its forward stock locations (FSLs), in key locations throughout the UK.**
- **Delivery locations include business and domestic addresses.**
- **GoSmart reduces internal administration – SCT will manage the collection, transportation, delivery, tracking and returns of equipment, on the customer's behalf.**
- **Secure IT recycling and certified disposal services are used, with the assurance that company data will not be compromised.**
- **The service gives customers the ability to free up their internal technical resources, allowing them to focus on their core business.**
- **GoSmart IT courier and logistics reduces the customer's carbon footprint, by using a shared logistics model.**
- **All of SCT's drivers are disclosure and barring service (DBS) cleared, and SCT can also provide operatives with full security clearance, if required.**
- **All SCT vehicles are GPS-tracked, providing real-time updates and estimated times of arrival.**
- **GoSmart provides access to SCT's service desk facilities – a one-stop contact point for all requirements.**



# GoSmart IT Courier & Logistics

Specialised IT courier & relocation services

## How does it work?

This service is designed to be as straightforward as possible to use. To begin, simply contact SCT, provide details of the service you require and SCT will then create a service that is tailored to those exact requirements and budget.

As soon as the agreed service is in place, requests for assistance can be submitted via the SCT on-line portal, by email or by contacting the service desk. The process is quick and simple, as the equipment and procedures will have been previously defined in an agreement and everything the customer needs to know to use the service will be documented in a welcome pack.

## Office IT, server, and data centre relocation

SCT also offers secure transportation for any high-value IT equipment anywhere in the UK. If planning an office move, or when relocating any hardware, including servers, storage area networks (SANs) and switches, SCT has the expertise to ensure these items are securely packaged and safely delivered to their new location.

SCT provides a rapid relocation service operated by its highly skilled, security-cleared IT engineers.

All relocations and deliveries are carried out using specialised vehicles that are unmarked and fully trackable, for optimum security.

## Next Steps

To learn more about how to benefit from this service, or to discuss an upcoming relocation project, please contact one of our experts today or email for a quote.

**t. 0118 960 2520**

**e. [gosmart@smartct.com](mailto:gosmart@smartct.com)**

**w. [www.sctgosmart.com](http://www.sctgosmart.com)**



## About SCT

**SCT is an innovative IT Services organisation 100% dedicated to the channel.**

SCT specialises in the provision of advance IT support and complementary technology services aligned to current partner and economic demands.

With over two decades in the industry, SCT has become an established service provider delivering high value support services to its channel partners.

## GoSmart pricing

|  | <50 Miles | <100 Miles | <150 Miles     | >150 Miles     |
|--|-----------|------------|----------------|----------------|
| <b>Inner City</b>                          |           |            |                |                |
| GoSmart point to point Collection/Delivery | £100      | £150       | Call for quote | Call for quote |
| <b>Outer City</b>                          |           |            |                |                |
| GoSmart point to point Collection/Delivery | £85       | £125       | £150           | Call for quote |

Small, medium and large vans available.

| Service                  | Call for quote |
|--------------------------|----------------|
| GoSmart Exchange         | ✓              |
| GoSmart Secure Replenish | ✓              |
| GoSmart Relocate         | ✓              |
| GoSmart Recycle          | ✓              |
| GoSmart PAT Testing      | ✓              |
| GoSmart Refresh          | ✓              |
| GoSmart Mobile PUDO      | ✓              |